

North Orange Continuing Education Curriculum Committee Meeting Agenda October 14, 2025 3:30 p.m. – 5:00 p.m.

LOCATION:

Anaheim Campus, Room 1025, 10th Floor 1830 W. Romneya Drive Anaheim, CA 92801

NOCE Cypress Center, Room 118, NOCE Bldg. 18. 9200 Valley View Street Cypress, CA 90630

- I. Approval of the Agenda:
- II. Approval of September 23, 2025, Minutes
- III. Announcements or Public Comments (2-minute max)
- IV. Report of the Curriculum Chair
- V. New Business
 - a. November 10th meeting (tentative), Action Item (15 minutes) Jennifer Oo
 - b. New Course, Action Jennifer Oo (see attached)
 - c. Revised Course, Action Jennifer Oo (see attached)
- VI. Unfinished Business
 - a. Program Review, Second Read (15 minutes) Jennifer Oo
 - b. Curriculum Committee ByLaws, Second Read (15 minutes) Jennifer Oo
- VII. Adjournment

Next Meeting: November (tentative), 2025

It is the intention of North Orange Continuing Education to comply with the Americans with Disabilities Acts (ADA) in all respects. If, as an attendee or a participant at this meeting, you will need special assistance, North Orange Continuing Education will attempt to accommodate you in every reasonable manner. Please contact Jennifer Oo, Curriculum Committee Chair, at joo@noce.edu at least 48 hours prior to the meeting to inform us of your particular needs so that accommodations may be made

				New Courses			
Course ID	Title	Hours	Course Description	TOP Code CB 03 SAM Code CB 09	Eff Date	Originator	Justification
CIST 201	AI User – Foundations of Intelligent AI Use	48		0701.00 - Information Technology, General B - Advanced Occupational	2026 Fall	Sedrak, Afraim	This course enhances employability by equipping learners with the essential digital literacy skills needed for workplaces increasingly infused with artificial intelligence. Employers value professionals who can leverage AI tools to optimize communication, automate routine tasks, and manage information efficiently. By becoming confident AI users, students gain a competitive edge in virtually any industry, demonstrating adaptability, productivity, and ethical awareness in modern work environments.
CIST 205	AI Operator – Business Applications and Innovation	48	courses program for Artificial Intelligence, this course equips students with	0701.00 - Information Technology, General B - Advanced Occupational	2026 Fall	Sedrak, Afraim	Graduates of this course can analyze operations and design AI-driven solutions to improve efficiency and customer experiences. These skills align with workforce demands for professionals who can innovate, optimize workflows, and drive measurable organizational performance.
CIST 210	AI Developer – Designing and Develop AI Tools	48	courses program for Artificial Intelligence, this course empowers students	0701.00 - Information Technology, General B - Advanced Occupational	2026 Fall	Sedrak, Afraim	By using low-code platforms to create AI chatbots, workflows, and dashboards, students gain practical innovation skills without coding. Employers value such expertise for agile solutions in business, healthcare, and education, enhancing graduates' employability and leadership potential.
CIST 301	Foundation of Cloud Computing	48	series that aims to prepare students for a role as an entry-level to Cloud	0701.00 - Information Technology, General B - Advanced Occupational	2026 Fall	Sedrak, Afraim	This course equips students with essential cloud literacy, enabling them to understand key concepts, cost models, and security responsibilities. These foundational skills are highly valued by employers across industries, as cloud adoption is now a baseline competency in IT and business roles.

				New Courses			
Course	Title	Hours	Course Description	TOP Code CB 03	Eff Date	Originator	Justification
ID			•	SAM Code CB 09		-	
CIST 305	Core Cloud Services	48	This course is the second of a series that aims to prepare students for a role as an entry-level to Cloud Computing. Students will learn the essential technical building blocks of cloud computing: networking, virtual private cloud (VPC), compute services, and storage. Students will practice designing secure network environments, deploying virtual machines and serverless applications, and choosing appropriate storage models.			Sedrak, Afraim	By developing practical skills in networking, compute, and storage, students gain the ability to design and manage core cloud infrastructures. These competencies are in demand for IT support, system administration, and junior cloud engineering roles, making graduates more employable in a wide range of organizations.
CIST 310	Advanced Cloud Solutions	48	This course is the third of a series that aims to prepare students for a role as an entry-level to Cloud Computing. Students will explores advanced services and design principles in cloud computing. Students will analyze database solutions, apply architectural best practices, and implement monitoring and auto-scaling to ensure efficiency, reliability, and cost optimization.	0701.00 - Information Technology, General B - Advanced Occupational	2026 Fall	Sedrak, Afraim	This course prepares students to design, monitor, and optimize advanced cloud architectures. Proficiency in databases, scaling, and observability aligns with workforce needs for cloud architects, DevOps engineers, and cybersecurity analysts, enabling students to pursue higher-level roles in the cloud job market.
252	ESL and American Literature	54	In this advanced level English as a Second Language course, students will build English fluency in reading, writing, speaking and listening while learning about and reading original American literature texts. Students will read, discuss and write about this literature from a historical context.	4930.87 - English as a Second Language - Integrated E - Non- Occupational		Lynch, Candace	Our higher level ESL learners want to continue developing their English fluency after or while finishing our ESL Advanced level. This course will allow students to continue building language fluency while reading, writing about and discussing American literature.
	ESL and Newsletter Writing	72	In this advanced level English as a Second Language course, students will build English fluency in reading, writing, speaking and listening while planning out and creating a school newsletter. Students will use software applications, digital devices and online tools to create, edit and revise newsletter material. Students will interact with the campus and campus community by visiting different parts of the campus.	Occupational		Lynch, Candace	Our higher level ESL learners want to continue developing their English fluency after or while finishing our ESL Advanced level. This course will allow students to continue building language fluency while learning to organize, write and publish a school newsletter.

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Course	Title	Hours	Course Description	TOP Code CB 03	Eff Date	Originator	Justification
ID				SAM Code CB 09		- C	
ESLA 272	ESL for Memoir Writing	72	Language course, students will build English fluency in	4930.84 - English as a Second Language - Writing E - Non- Occupational		Lynch, Candace	Our higher level ESL learners want to continue developing their English fluency after or while finishing our ESL Advanced level. This course will allow students to continue building language fluency while learning to organize and compose memoir texts.
ESLA 273	ESL for Self Advocacy, Advanced	36	Language course, students will practice developing	4930.87 - English as a Second Language - Integrated E - Non- Occupational		Lynch, Candace	Our higher level ESL learners want to continue developing their English fluency after or while finishing our ESL Advanced level. This course will allow students to continue building language fluency while learning to advocate for self and family through exploring rights and responsibilities as well as navigating resources.
WFPR 246	Career Exploration: Hospitality, Apartment & Carpet Care Basics	90	and apartment maintenance. Students gain job-ready	Seeking/Changing	2026 Fall	Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 247	Career Preparation: Workplace Etiquette	90	Prepares students to communicate effectively, build professional relationships, and navigate	4930.12 - Job Seeking/Changing Skills D - Possibly Occupational	2026 Fall	Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.

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Course	Title	Hours	Course Description	TOP Code CB 03	Eff Date	Originator	Justification
ID	Title			SAM Code CB 09			
WFPR 250	Career Preparation: Career Planning	90	exploration of careers, industries, and employer expectations. Students practice soft skills, develop self-awareness, and build a personalized career exploration plan. Includes foundational communication, teamwork, and organizational strategies supported by executive functioning tools.			Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 251	Career Preparation: Life & Career Management Skills	90	academic, and workplace responsibilities with	4930.12 - Job Seeking/Changing Skills D - Possibly Occupational		Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 252	Career Preparation: Customer Service Foundational Skills		customer service careers while developing workplace communication, soft skills, and executive functioning strategies. Through roleplay, simulations, and accessible technology tools, students build confidence in navigating customer-facing environments across industries, preparing for more advanced experiential learning in Spring.	D - Possibly Occupational		Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 253	Career Preparation: Customer Service Applied Practice	90	through real-world practice. Students participate in field			Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.

				New Courses			
Course ID	Title	Hours	Course Description	TOP Code CB 03 SAM Code CB 09	Eff Date	Originator	Justification
WFPR 254	Career Preparation: Foundational Conflict Resolution at Work	90		4930.12 - Job Seeking/Changing Skills D - Possibly Occupational	2026 Fall	Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 255	Career Preparation: Conflict Resolution & Collaboration	90	Applies conflict-resolution skills in advanced simulations, customerfacing scenarios, and (when feasible) field-based observations/jobshadowing. Students practice de-escalation, feedback, and collaborative problem-solving, document skills in a toolkit/portfolio, and use accessible technologies to plan, script, and reflect.	4930.12 - Job Seeking/Changing Skills D - Possibly Occupational	2026 Fall	Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 256	Career Preparation: Foundational Employability Soft Skills	90	competencies. Students practice job-ready skills, communication, problemsolving, teamwork, adaptability, and digital literacy. The course builds confidence and readiness for applying universally applicable skills for realworld environments.	D - Possibly Occupational		Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 257	Career Preparation: Job Readiness & Career Advancement	90	Applies foundational workplace skills to real-world employment scenarios, including completing job applications, writing resumes, and practicing interviews. Students explore workplace rights, financial planning, and advocacy strategies while connecting personal career goals to practical employment pathways.	4930.12 - Job Seeking/Changing Skills D - Possibly Occupational	2026 Fall	Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.

				New Courses			
Course ID	Title	Hours	Course Description	TOP Code CB 03 SAM Code CB 09	Eff Date	Originator	Justification
WFPR 258	Career Preparation: Independent Living Foundations	90	independent living skills for	Skills D - Possibly	2026 Fall	Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 259	Career Preparation: Independent Living in Practice	90	skills career and safety planning, health navigation, and community	4930.12 - Job Seeking/Changing Skills D - Possibly Occupational		Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 260	Career Preparation: Professional Foundational Skills	90	literacy, and workplace expectations. Students explore personal strengths, set career goals, and build resumes while practicing professional communication and self-advocacy in preparation for success across diverse career paths.	4930.12 - Job Seeking/Changing Skills D - Possibly Occupational		Stanojkovic, Alli	This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.
WFPR 261	Career Preparation: Professional Applied Skills	90	foundational, transferable, and job-ready skills and self-awareness. Students	4930.12 - Job Seeking/Changing Skills D - Possibly Occupational	2026 Fall		This course is designed to address regional workforce needs by equipping students with essential soft skills that support both immediate employability and long-term career development. Informed by labor market data, employer feedback, and industry advisory input, they build workplace readiness in communication, adaptability, problemsolving, and professionalism, and provide a foundation for future training and career advancement.

			Revised Course	es			
Course ID	Title	Hours	Course Description	TOP Code CB 03 SAM Code CB 09	Eff Date	Originator	Justification
BUSA 100	Accounting Fundamentals for Bookkeepers		The first course in the series covers foundational topics such as basic principles, concepts, and assumptions of accounting, journal entries and adjusting journal entries, the general journal and general ledger, as well as the adjusted trial balance, closing procedures, and financial statements. Upon completion, students will have a solid understanding of accounting fundamentals in preparation for the bookkeeping certification exam.	0502.00 - Accounting C - Clearly Occupational		Korniakov, Alexander	Updating outdated content
101	Accounting Principles for Bookkeepers		The second course in the series builds upon the foundational accounting knowledge, offering a deeper focus on accounting for sales, receivables, cash receipts, purchases, payables, cash payments, property, plant, equipment, internal controls, and cash. Upon completion, students will have a more detailed understanding of these topics, further preparing them for the bookkeeping certification exam.	0502.00 - Accounting C - Clearly Occupational		Korniakov, Alexander	Updating outdated content.
	Payroll Fundamentals for Bookkeepers		The course covers key payroll accounting topics such as calculating employee salaries and wages, payroll deductions and withholdings, and analyzing and recording payroll transactions. Upon completion, students will have a solid understanding of payroll fundamentals in preparation for the bookkeeping certification exam.	0502.00 - Accounting C - Clearly Occupational		Korniakov, Alexander	Updating outdated content.
WFPR 225	Career Exploration: Retail Customer Experience Skills	90	This course deepens students' understanding of retail customer service, emphasizing customer interaction techniques and problem-solving in retail environments. It covers effective communication strategies, conflict resolution, and technology's role in enhancing customer service. The curriculum prepares students for a broad range of customer service roles, focusing on skill application in simulated scenarios to adapt to diverse retail settings. Students explore career advancement within the sector, building on foundational skills for further education or professional growth in retail services.	4930.12 - Job Seeking/Changing Skills E - Non- Occupational	2025 Spring		The course title has error, should be Customer not consumer

Program			New F	Tograms		
1 logram					Originator	Justification
ESL Workplace Communication Part A dess who the nec inte app man Clic buil and resp con for Man con con they will con how con Rea ESI	signed for Inter- to plan to enter- e first step to en- cessary skills for eracting with compropriate communicate and Custo ild connections of communicate expond to inquiri- mplaints in variety work: Communicate or all learn about to mmunicate or all learn about to mmunication, where the exponding the exponding exported to the exponding exported to the exponding exported to the exported exported to the exported exported to the exported exported to the exported export	for Work: Communicating Clients and Customers for Work: Communicating Coworkers and Managers	is udents ogram is its gain J.S. and id how to research ons. ESL d how to ople They ormation nality,	2026 Summer	Carlson,	Justification Norms related to workplace communication, customer service practices, and interpersonal interactions vary significantly across industries and cultures. ESL students from diverse backgrounds may feel unprepared to engage with clients and customers in professional settings in the U.S. They often require systematic language training to be adequately prepared for roles that demand effective communication, cultural competence, and the ability to respond to client and customer needs, inquiries, and complaints in an English-language working environment. ESL Workplace Communication Skills Part A is a first step designed to prepare intermediate to advanced English language learners to enter the U.S. workforce in English-speaking positions. It focuses on employment preparation in customerfacing roles by equipping students with the language and cultural skills needed to build connections, research, conduct product and service-related communication, and effectively resolve conflicts and complaints in various customer service situations. This program is immediately relevant to the needs of English language learners by supporting Vision 2030. This program advances Vision 2030 by teaching underrepresented populations essential skills to increase equitable access to employment in the U.S. That is where this program plays a vital role. By giving students the foundational skills and knowledge required to enter and succeed in the U.S. workforce at a basic level, students can sooner enter gainful employment. With the skills in this program being foundational, it opens the door for students to enter other ESL workforce programs in the future that focus on targeted skills (such as an IET program), which can in turn lead to future career advancement or even career changes into more lucrative industries. Ultimately, this program serves as the first steppingstone that students can use to enter the U.S. workforce. One of the most important workplace skills is communication in mataining and maintaining employment in the U.

		New P	rograms		
Program			Eff Date	Originator	Justification
ESL Workplace Communication Part B	ESL Workplace Communication Part B is desintermediate to advanced ESL students who was succeed in diverse, team-based U.S. workplace learn public speaking skills for work. This probelps students gain the language and strategies to speak in front of groups of people, participagroup meetings and team projects, and work professionally in a diverse workplace. Studenthow to inform and persuade groups of people, ideas, clarify information, and contribute to grasks while addressing cultural differences that affect workplace communication. ESL for Wo Group Communication in a Diverse Workplace teaches students how to communicate with grapeople at work, such as working in teams, and communicate with people of many different of effectively in the diverse U.S. workplace. ESL Work: Workplace Public Speaking teaches students how to organize ideas, practice clear speech, a engage in formal and informal communication Emphasis is placed on building confidence and fluency in public speaking for professional pustudents who complete this program will beneating the professional pustudents who complete this program will beneating the professional pustudents who complete this program will beneating the professional pustudents who complete this program will beneating the professional pustudents who complete this program will beneating the professional pustudents who complete this program will beneating the professional pustudents.	igned for rant to es and ogram is needed ate in is learn share roup t may rk: e oups of how to ultures for dents and in. d rposes. efit from		Carlson,	Workplace communication norms and expectations surrounding public speaking and working in teams differ across countries and cultures, and ESL students come to the US workforce with diverse backgrounds and experiences. Immigrants and refugees may arrive unfamiliar with how communication functions in US workplaces including giving presentations, contributing ideas to team projects, and addressing cultural differences professionally. ESL Workplace Communication Part B is designed to prepare intermediate to advanced ESL students to work effectively in diverse, team-based environments by practicing different types of public speaking, collaboration strategies, and professional language use. This program is immediately relevant to the needs of English language learners and supports Vision 2030 by strengthening vital workforce skills that lead to better economic mobility. Public speaking and collaborating with diverse teams are critical skills employers consistently identify as necessary for advancement in a wide range of industries. By giving students the strategies and language needed to inform and speak in front of groups of
	Required Courses				people, participate in group meetings and team
	ESL for Work: Group	Hours 36 - 54 36 - 54 72 - 108			projects, and work professionally in a diverse workplace, this program helps immigrant and refugee students secure and retain employment while building a foundation for future career advancement. ESL Workplace Communication Part B CDCP provides a foundation in workplace communication that will help students in a multitude of different jobs and industries.

		New F	rograms		
Program				Originator	Justification
ESL Workplace Reading and Writing Skills	The ESL Workplace Reading and Writing Ski program is designed for intermediate to advar students who are in or plan to enter the U.S. workforce. This program helps students gain necessary skills for reading common workpla and developing written workplace communics ESL for Work: Workplace Reading Skills teads students to understand, analyze, and respond tworld job materials, including emails, manual and reports while helping improve their readic comprehension skills, communication, and joi readiness in the workplace. ESL for Work: Working Skills teaches students how to produce effective written communication for customer coworkers, and supervisors. It will also teach communicate in different formats, such as textemail, and adjust formality based on the focus written text. Required Courses ESLA 1206 ESL for Work: Workplace Reading Skills ESLA 1207 ESL for Work: Workplace Writing Skills Total Hours	ce texts ation. ches to real-ls, forms, ng b orkplace ce rs, how to ct and	2026	Carlson,	Workforce communication styles and expectations vary across the world. Because of this, ESL students may lack understanding of the expected form and register for many types of written workplace communication, leading to misunderstandings with customers, co-workers, and supervisors. ESL Workplace Reading and Writing Skills is designed to prepare intermediate to advanced English language learners to succeed in workplaces where English-language reading and writing is necessary. It focuses on reading skills by practicing with job-related texts, vocabulary, and documents, including emails, manuals, and reports. It focuses on writing for different situations, including those dealing with customers (providing an estimate, dealing with a complaint) and other employees (clarifying a misunderstanding, communicating with human resources). Additionally, students will learn how to adapt tone, language, and level of formality when using different modes of communication, such as texts, emails, or internal office forms. This program is immediately relevant to the needs of English language learners by supporting Vision 2030 by giving students the opportunity to gain and strengthen vital workforce skills to obtain better economic mobility in the U.S. Beyond gaining an understanding of useful workplace vocabulary, English language learners need to accrue the knowledge and skills necessary to be seen as well-informed, competent employees able to be self-sufficient when navigating different workplace situations. ESL Workplace Reading and Writing Skills gives students the foundational skills and knowledge needed to communicate effectively in English in the U.S. workforce, allowing them to advocate for themselves, work independently, and communicate with a range of workplace stakeholders. With the skills in this program being foundational, it opens the door for students to enter other ESL workforce programs in the future that focus on targeted skills (such as an IET program), which can in turn lead to future career advancement or eve

		New F	rograms		
Program				Originator	Justification
ESL Workplace	Intermediate to Advanced ESL students who			Carlson,	English language learners who have entered the
Soft Skills Part A	this program will improve their language skill	ls and	Summer	Danielle	U.S. workforce are frequently underutilized by
	learn "soft skills" to manage workplace situat	ions			their employers or face obstacles to their own
	such as making decisions, solving problems, i				upward mobility due to cultural practices that do
	conflicts, getting along with coworkers, work				not translate to a U.S. working environment or
	a team, persuasive speaking and writing, shar opinions and exercising leadership skills. Lan				language limitations that do not allow them to adequately express their perspectives, insights,
	skills and "soft" skills practice is based on aut				and ideas to reflect their abilities and prior
	workplace situations and includes use of techn				training in their countries of origin. This program
	and communication tools currently used in the				supports Vision 2030 by enabling English
	workplace. ESL for Work: Negotiation and Pe				language learners to bring their abilities and
	will teach students how to use persuasive spec	ech to			talents to U.S. employers, have their value
	convince others to do something, such as mak				recognized and allow them further their own
	purchase, agree to an idea, and complete a tas				upward mobility by moving into positions of
	also teach negotiation skills that are helpful for				more responsibility and more financial reward.
	workplace conversations, such as sales, negot				This program covers a wide array of soft skills
	higher salary, and negotiating work schedules				required in the U.S. workplace in the depth
	Work: Workplace Conflict Management will t students language skills to manage workplace				required to serve the student. Each course
	situations such as solving problems, resolving				provides focus on specific aspects of workplace soft skills, language structures and
	conflicts, getting along with coworkers, work				communicative strategies to the degree necessary
	a team, and exercising leadership skills.	ing with			for mastery and implementation. The program
	Required Courses				will enable English language learners to exercise
	l courses	Hours			language and interpersonal skills and cultural
	ESL A 1212 ESL for Work: Workplace				awareness to give opinions, suggest solutions,
	ESLA 1212 Conflict Management	36 - 54			and persuade others, and understand when a
	ESI for Works Nagatiation and				colleague is using persuasive language, in
	Persuasion	36 - 54			workplace conversations both in person and
	Total Hours	72 - 108			online. English language learners will be able to use clear reasons and the right tone to support an
	Total Hours	12 - 108			idea, a change, or a solution. These skills will
					enable them to function in the U.S. workplace in
					a more productive way, facilitate a workplace
					project within a team, identify workplace
					problems and work collaboratively to solve them,
					adapt plans to unforeseen changes, onboard new
					employees and discern the reliability of
					information sources. Students will gain valuable
					skills that will make them more employable and
					able to gain better economic mobility with a
					wider range of vital workforce soft skills. The
					ability to persuade and negotiate in English, whether for sales, conflict management, or group
					communication, in the U.S. may take different
					skills than they are used to in their native
					countries. Also, the skills to manage conflict in
					the workplace can widely vary across cultures.
					Students need targeted instruction on these skills
					in order to be more successful in any business,
					whether that is a position in an office, working
					outdoors, or working online in groups.

Soft Skills Part B students workpla problem	or Work: Workplace Thinking Skills teads ts to analyze what they read, see, and he		Programs Eff Date	Originator	Justification
ESL Workplace Soft Skills Part B students workpla					
others to environ and Sel: understa method: workpla and can know w rights. H B, stude labor la advocace protect employe problem scenario Requir	lace, and utilize this to make decisions, ms, and generate new ideas. Further, the to effectively communicate their ideas to fully participate in an English-speak: nment. ESL for Work: U.S. Employee Felf Advocacy prepares students to read a stand labor laws and their rights and to uds of self-advocacy within the U.S. cult lace. They will understand what employment do, know their rights as employees what to do when an employer violates the By completing ESL Workplace Soft Sk dents will be prepared to read and under aws and their rights, use methods of self acy within the U.S. culture and workplate themselves and others from predatory yer behaviors, and to use critical thinking—solving skills at work and in self-advises. Ited Courses ESL for Work: Workplace Thinking Skills ESL for Work: U.S. Employee Rights and Self Advocacy	ear in the solve ey will so to ing work Rights and use cure and yers can so, and hose cills Part restand lifece to and and	2026 Summer	Carlson,	Many English language learners are new to the U.S. and unaware of labor laws that protect them as workers in this country. They may also be unaware of how or unprepared to advocate for themselves in our systems and within our workplaces. ESL Workplace Soft Skills Part B prepares English language learners to apply critical thinking and problem-solving principles to their jobs and to self-advocacy in the workplace. Students will learn about federal and state labor laws and worker's rights and how to advocate for themselves both within the business and through government entities when those are violated. They will learn to independently exercise critical thinking skills to solve problems, make decisions, and explain their thinking in English. They will demonstrate values of innovation and creativity, adaptability, growth, independence and initiative in the U.S. workplace, to participate fully and advance in their professions. ESL Workplace Soft Skills Part B will prepare English language learners to read and understand labor laws and their rights, use methods of self-advocacy within the U.S. culture and workplace, and to use critical thinking and problem-solving skills at work and in self-advocacy scenarios. This program supports Vision 2030 by informing English language learners of essential rights and equipping them with skills to advocate for those rights. This course supports Vision 2030 by teaching the English language skills that allow students to fully express a high-level ability to think critically, analyze and solve problems, organize and plan and generate new ideas. They will be able to demonstrate the professionalism, leadership potential and productivity that is valued by U.S. employers, advance professionally. These skills lead to workers who are not only more employable due to learned

		New I	rograms		
Program			Eff Date	Originator	Justification
ESL for Entrepreneurs	ESL for Starting a Business is designed for intermediate high to advanced ESL students to become entrepreneurs in the U.S. Student complete this program will learn vital Engli for starting their own business. ESL for Wor for Starting a Business will teach students la and cultural skills for U.S. business, such as for business plan and pitch writing, public s and understanding U.S. business culture. The will prepare students with foundational lang for success in creating their own business. The program also includes 12 hours in the Stude Center, which will give students extra suppobusiness language skills, such as business planguage skills	2026 Summer	Carlson,	Consistently, the most requested course by ESL students at North Orange Continuing Education is entrepreneurship. Our student population is keenly interested in developing their own businesses and desire to learn English skills necessary to achieve these goals. This program has been developed in direct response to student needs and requests. ESL for Starting a Business will teach students language and cultural skills for business, such as English for business plan and pitch writing, public speaking, and understanding U.S. business culture. Many immigrants travel to the U.S., seeing this country as the land of opportunity, wholly unprepared to navigate the business world here. While they may have business skill from their native country,	
	ESLA 1306 ESL for I-BEST: English for Starting a Business ESLA 001 ESL Student Support Center Total Hours	Hours 108 - 162 12 120 - 180			those skills may not necessarily translate successfully to the U.S., especially if they don't have vital English skills for business. This program prepares students for business success by laying foundational language skills to support the pursuit of their dreams. ESL for Starting a Business also supports Vision 2030 by giving ESL students transferrable business skills that can be applied across multiple industries, leading to rapid employment or the beginning of business development. ESL for Starting a Business is intended to pair with a CTE certificate to create an Integrated Basic Education and Skills Training (I-BEST) program at North Orange Continuing Education, adding even more value to this program's offering. Paired with a CTE certificate, students will not only gain vital language skills but also vital business and digital literacy skills. Students will be guided by two instructors, one from ESL and another from CTE. This supports their technical knowledge and language skills, ensuring a wholistic learning program that addresses students' needs both from a technical

		New I	rograms		
Program				Originator	Justification
ESL for Office Assistants	ESL for Office Assistants is designed for inthigh to advanced ESL students who want to office assistants in the U.S. This program pr students with the language and cultural skill necessary to succeed in this entry level position multiple industries (salons, hotels, law officion other businesses). ESL for Work: English for Assistants teaches students office assistants as writing emails and business letters, U.S. culture and etiquette, how to speak clearly of phone and understand people over the phone customer service skills. 12 hours in the Stud Success Center will allow students to receive continuing support with work skills and their search, such as interviewing practice and residrafting.	become repares is tion across es, and or Office or the e, and U.S. dent re ir job	2026 Summer	Carlson,	ESL for Office Assistants aims to teach students a variety of skills from enhancing digital literacy through language skills to communicative competence in English as an office assistant. Vision 2030 directs institutions to prepare students for employment, intending to aid students in developing a better economic future. According to the California Employment Development Department (EDD), office assistant positions in Orange County, CA are among the top occupations posted by employers. One of the most vulnerable populations of California residents are immigrants and refugees. ESL students come from a vast variety of countries and cultures. They may arrive unprepared to enter and succeed in the U.S. workforce,
	Required Courses				uninformed of concepts like our workplace culture, workplace operations, and
	ESLA 1302 ESL for I-BEST: English for Office Assistants ESLA 001 ESL Student Support Center Total Hours	Hours 108 - 162 12 120 - 174			communication norms. They may also have low digital literacy, which becomes a significant barrier to employment in this digital age, which is a barrier this program addresses by developing students' language skills for digital literacy. Its main goal is preparing immigrants and refugees for employment in the U.S. as office assistants by supplying them with necessary language and cultural skills for success in searching for, attaining, and excelling in a career as an office assistant in multiple industries. The skills this program teaches are not only relevant to office assistants but also transferrable to multiple industries and positions, equipping students with the ability to move up or laterally in their careers. ESL for Office Assistants is intended to pair with a CTE certificate to create an Integrated Basic Education and Skills Training (I-BEST) program at North Orange Continuing Education, adding even more value to this program's offering. Paired with a CTE certificate, students will not only gain vital language skills but also vital office and digital literacy skills. Students will be guided by two instructors, one from ESL and another from CTE. This supports their technical
					Education and Skills Training (I-BEST) p at North Orange Continuing Education, ac even more value to this program's offering Paired with a CTE certificate, students wi only gain vital language skills but also vit office and digital literacy skills. Students guided by two instructors, one from ESL

		New F	rograms		
Program				Originator	Justification
Program ESL for Personal Care Aides	English Skills for Personal Care Aide is desi intermediate high to advanced ESL students to work in the health care industry. This progprepares students with the language and cult necessary to succeed in this entry level posit a care giving agency or working independen students will gain necessary skills to function successfully in the role of Personal Care Aid communicating effectively, verbally and elect through email, with clients and families, more professionals, social services agencies and estudents will also learn how to conduct job socomplete applications, write professional rescommunicate with potential employers. Required Courses ESLA 1304 ESL for I-BEST: English for Personal Care Aides	gned for who want gram ural skills ion within tly. ESL n le, such as; etronically dical mployers. searches,	2026 Summer	Originator Carlson, Danielle	Justification Immigrants and refugees face cultural and linguistic barriers to employment in medical services. Filling a health care role requires accuracy and clarity in communication with health care professionals, clients and their families. Immigrants may arrive unprepared to enter and succeed in the U.S. workforce, uninformed of concepts like our workplace culture, workplace operations, and communication norms. They may also have low digital literacy, which becomes a significant barrier to employment in this digital age. These limitations frequently misalign with a student's technical skill set, or their ability to train for technical skills. This course is designed to teach vital communicative skills that support an English language learner's technical ability in the health care position of Personal Care Aide. This course supports Vision 2030 by teaching
	ESLA 001 ESL Student Support Center Total Hours	12 120 - 174			underrepresented populations how to prepare and search for placement as a Personal Care Aide and succeed in an English-speaking environment. The U.S. is currently undergoing an expansion of the aging segment of the population, and the need for PCAs who serve these "baby boomers" is escalating. The English language learner and the surrounding North Orange County community will both benefit by filling the growing need for Personal Care Aides. English language learners will become ready to respond to current high employment demands for PCAs and meet the needs of the surrounding community. Additionally, they will be prepared to advance in their professional lives to other opportunities in the health care field. English Skills for Personal Care Aide is intended to pair with a CTE certificate to create an Integrated Basic Education and Skills Training (I-BEST) program at North Orange Continuing Education, adding even more value to this program's offering. Paired with a CTE certificate, students will not only gain vital language skills but also required care giving skills. Students will be guided by two instructors, one from ESL and another from CTE. This supports their technical knowledge and language skills, ensuring a wholistic learning program that addresses students' needs both from a technical and linguistic standpoint. This teaching modality employs contextualized instructional strategies that make acquisition of job skills and language elements such as professional discourse models, accurate grammar and verbal fluency more accessible and efficient than in stand-alone courses.

		New I	rograms		
Program			Eff Date	Originator	Justification
Career Exploration: Essential Employment Skills	The Essential Employment Skills Certificate prepare students for success in today's workforce through a practical, skills-based sequence of noncredit course. Students gain essential workplace skills while developing professional communication, teamwork problem-solving, and executive functioning strateg. Hands-on activities, simulations, and portfolio projects support job search readiness and workplace confidence. Topics include financial literacy, custo service, workplace communication, digital tools, as conflict resolution. Students practice navigating reworld employment processes, such as completing japplications, preparing resumes, and participating mock interviews. Throughout the program, student create a personal employment portfolio showcasing applied skills and career goals. This program meets California CDCP workforce-preparation standards supports NOCE's mission to provide accessible, equitable education that prepares adult learners for employment, independence, and advancement		2026 Fall	Stanojkovic, Alli	The Essential Employment Skills Certificate provides a structured sequence of noncredit workforce-preparation courses designed to: Develop practical, job-ready skills for entry-level employment across industries such as customer service, hospitality, office administration, and property management. Strengthen essential soft skills, executive functioning, and communication strategies that support success in professional environments. Build foundational life-navigation skills, including transportation planning, financial literacy, and community resource use, that improve employability and job retention. This program aligns with California's CDCP standards and supports NOCE's mission to deliver equitable, accessible education that builds student confidence, workplace readiness, and pathways to personal and professional growth.
	Core Courses	l			
	WFPR 257 Career Preparation: Job Readiness & Career Advancement	Hours 180			
	WFPR 400 Career Development: Foundational Communication Skills	180			
	WFPR 260 Career Preparation: Professional Foundational Skills	180			
	WFPR 240 Career Exploration: Workplace Technology and Professional Skills	180			
	WFPR 252 Career Preparation: Customer Service Foundational Skills	180			
	WFPR 254 Career Preparation: Foundational Conflict Resolution at Work	180			
	WFPR 258 Career Preparation: Independent Living Foundations	180			
	WFPR 259 Career Preparation: Independent Living in Practice	180			
	Total Hours	1440			

Workforce Foundations Certificate The Workforce Foundations Certificate prepares students for employment and independent living through a sequence of practical, skills-based courses. Students build workplace readiness and lifenavigation skills while practicing communication, teamwork, problem-solving, and executive functioning. Hands-on labs, simulations, and community-based learning provide opportunities to apply these skills in real-world settings. Topics include customer service, digital literacy, financial planning, conflict resolution, professional social skills, health routines, transportation, and community resource navigation. Students complete a career portfolio with a resume, interview practice artifacts, and applied projects to demonstrate their readiness for work.

work.						
Core Cour	ses					
		Hours				
WFPR 245	Career Exploration: Survey to Career Fields	90 - 180				
WFPR 240	Career Exploration: Workplace Technology and Professional Skills	90 - 180				
WFPR 250	Career Preparation: Career Planning	90 - 180				
WFPR 400	Career Development: Foundational Communication Skills	90 - 180				
WFPR 241	Readiness	90 - 180				
WFPR 251	Career Preparation: Life & Career Management Skills	90 - 180				
WFPR 410	Career Development: Self- Advocacy Fundamentals	90 - 180				
WFPR 252	Service Foundational Skills	90 - 180				
WFPR 253	Career Preparation: Customer Service Applied Practice	90 - 180				
	Career Preparation: Foundational Conflict Resolution at Work	90 - 180				
WFPR 415	Career Development: Professional Relationships	90 - 180				
	Career Preparation: Independent Living Foundations	90 - 180				
WFPR 255	Career Preparation: Conflict Resolution & Collaboration	90 - 180				
WFPR 401	Career Development: Professional Communication	90 - 180				
WFPR 259	Career Preparation: Independent Living in Practice	90 - 180				
WFPR 257	Career Preparation: Job Readiness & Career Advancement	90 - 180				
Elective Co	ourses					
-		Hours				
WFPR 246	Career Exploration: Hospitality, Apartment & Carpet Care Basics	90 - 180				
	or					

2026 Stanojkovic, Fall Alli

Local labor market data from EDD and BLS show steady demand for entry-level jobs in hospitality, customer service, office support, and property management. Employers also report persistent soft-skills gaps, including communication, reliability, and problem-solving. Barriers such as transportation, financial planning, and resource access often prevent employees from staying in these roles. The Workforce Foundations Certificate addresses these challenges by offering CDCP-eligible courses that are sequenced, hands-on, and immediately applicable to the workplace. Developed in collaboration with regional partners, the program responds to employer feedback and meets the growing need for reliable, entry-level employees in key service sectors. Students gain life-navigation skills, strengthen workplace foundations, and apply what they learn through experiential fieldwork and projects. Courses focus on practical skills such as communication, customer service, financial and digital literacy, transportation planning, health routines, and using community resources. As a noncredit workforce-preparation program, the certificate reflects the faculty's commitment to helping adult learners gain immediately usable skills, remove barriers to employment, and create stackable pathways into jobs and further training. These goals guide the program's design and ensure it evolves to meet changing workforce needs.

New Programs									
Program			Eff Date	Originator	Justification				
	WFPR 244 Career Exploration: Orientation to College	90 - 180							
	Total Hours	1530 - 3060							

		Modified Programs/Certificate	es			
Program		Hodined Hogidins/ Collinear	03	Eff Date	Originator	Justification
High School	The North Orange Continuing Education (NOCE) High School Diploma Program (HSDP) provides students opportunities to develop proficiency in English Language Arts, Mathematics, Science, and Social Science. Upon completion of the HSDP, students are prepared to successfully transition to advanced educational opportunities such as trade schools and institutions of higher education. Earning a NOCE High School Diploma equips students to achieve personal, family, and career goals and serve their communities. Total All Required Core High School Credits				Stackhouse, Daniel	Updates needed to reflect the current program offerings.
	Required Co	ore Courses (110 Credits)	-	-		
	F 11 1 G		Hours	4		
	English - Co	re Courses Required Credits: 30)				
	(172000000000111 A	equition of the control of the contr	Hours	1		
	IHSS 100	High School English 1	1 - 10	1		
	IHSS 101	High School English 2	1 - 10			
	IHSS 102	High School English 3	1 - 10	1		
	IHSS 105	High School Writing Skills	1 - 10	1		
		nge/Career - Core Courses	1			
	(Minimum R	Required Credits: 10)	**	4		
	HIGG 112	II' I C I I I I M I M I'	Hours	-		
	IHSS 113 IHSS 173	High School Mass Media	1 - 5			
	IHSS 173	High School Novels High School Literature	1 - 10 1 - 10	-		
	IHSS 174	High School Short Stories	1 - 10	-		
	IHSS 992	High School Art History - Artists and their Work	1 - 5			
	IHSS 993	High School Elements and Principles of Design.	1 - 5	1		
		s - Core Courses	1 3	-		
	(Minimum R	Required Credits: 20)				
			Hours			
	Algebra I (M	1 Inimum Required Credits: 10)		1		
	IHSS 118	High School Algebra 1	1 - 10			
		mum Required Credits: 10)	1 10	-		
	IHSS 116	High School General Math	1 - 10	-		
	IHSS 119	High School Geometry	1 - 10	-		
		ence - Core Courses Required Credits: 20)				
	(Minimum K	equireu creuis. 20)	Hours	-		
	Biological So	ciences (Minimum Required Credits: 10)		-		
	IHSS 415	High School Biology A: Molecules to Organisms	2.5	1		
	IHSS 416	High School Biology B: Interaction, Energy, and Dynamics	2.5	1		
	IHSS 417	High School Biology C: Heredity and Inheritance	2.5	1		
	IHSS 418	High School Biology D: Unity and Diversity	2.5	1		
				1		
	Physical Science	ences (Minimum Required Credits: 10)				
	Physical Scio	ences (Minimum Required Credits: 10) High School Earth Science	1 - 5	-		

	Modified Programs/Certificate	·S			
			Eff Date	Originator	Justification
	ehavioral Sciences - Core Courses				
(Minimum K	Required Credits: 30)				
		Hours			
	min 5 Credits)				
IHSS 305	High School Economics A	2.5			
IHSS 306	High School Economics B	2.5			
	ment (min 5 Credits)				
IHSS 310	High School US Government A	2.5			
IHSS 311	High School US Government B	2.5			
-	(min 10 Credits)				
IHSS 315	High School US History A	2.5			
IHSS 316	High School US History B	2.5			
IHSS 317	High School US History C	2.5			
IHSS 318	High School US History D	2.5			
World Histo	ry (min 10 Credits)				
IHSS 109	High School World History	1 - 10			
Elective Cou	arses (50 Credits)				
		Hours			
English - Ele	ectives				
		Hours			
IHSS 100	High School English 1	1 - 10			
IHSS 101	High School English 2	1 - 10			
IHSS 102	High School English 3	1 - 10			
IHSS 105	High School Writing Skills	1 - 10			
IHSS 163	High School Composition	1 - 10			
IHSS 170	High School Grammar	1 - 10			
IHSS 183	High School Vocabulary	1 - 10			
-	nge/Career - Electives				
gg		Hours			
IHSS 113	High School Mass Media	1 - 5			
IHSS 173	High School Novels	1 - 10			
IHSS 174	High School Literature	1 - 10			
IHSS 181	High School Short Stories	1 - 5			
IHSS 992	High School Art History - Artists and their Work	1 - 5			
IHSS 993	High School Elements and Principles of Design.	1 - 5			
Mathematic		1 - 3			
Mathematic	S - Electives	Hours			
IHSS 116	High School General Math	1 - 10			
IHSS 119	High School Geometry	1 - 10			
	ence - Electives	1 - 10			
Naturai Scie	once - Electives	Полия			
IUCC 152	High Sahaal Canaral Saignes	Hours	-		
IHSS 153	High School General Science	1 - 10	-		
IHSS 345	High School Health A: Human Development	2.5	-		
IHSS 346	High School Health B: Sexual Health and Behavior	2.5	-		
IHSS 347	High School Health C: Communication	2.5	-		
IHSS 348	High School Health D: Physical, Mental, and Emotional Health	2.5			
Social and E	ehavioral Sciences - Electives				
		Hours			
IHSS 110	High School World Geography	1 - 10			
IHSS 660	High School Psychology	1 - 5			
Other - Elec	tives				
		Hours			
	C # D D ! 14 1	5	1	İ	
ABED 110	College Prep - Basic Math	3			

		Mod	ified Programs/Certificates	1			
Program					Eff Date	Originator	Justification
	ABED 116	College Prep Elementary A	lgebra	5			
	ABED 117	College Prep Pre and Eleme	entary Algebra	5			
	ABED 150	(Accelerated) College Prep English Reading and Writing			-		
	IHSS 154 High School Basic Finan		<u> </u>	5 1 - 5	-		
	IHSS 300	Transitioning to College	II Literacy	1 - 3	-		
	IHSS 994	High School Academic Suc	ress	1 - 10	-		
	BUSA 100	Accounting Fundamentals f		2.5			
	OTEC 091	Computer Basics	от Вооккеерего	0.83	-		
	OTEC 092	Software Essentials		0.83	1		
	OTEC 105	Microsoft Outlook Fundam	entals	0.83	-		
	CIST 100	Information Technology (IT	Technical Support	3.75	-		
	C1S1 100	Fundamentals					
	COMP 685	Computer Keyboarding, Be		2.5			
	ELET 178	OSHA Standards for Constr		2.22			
	ENTR 100	Entrepreneurship, Introduct	ion	3.75	1		
	ENTR 105	Marketing, Introduction		3.13	-		
	ENTR 115	Business Law Essentials		3.13	-		
	HRMA 100	Human Resources, Introduc	tion	5	_		
	HRMA 105	Employee Relations		5	-		
	BMGR 412	Management Skills I Written Communication-Bu		1.25	-		
	BMGR 415			1.25			
	BMGR 417 BMGR 423	Effective Business Presenta Introduction to Employmen	1.25 1.25				
	BMGR 423	Finance for the Non-Finance		1.25	-		
	ESLA 1200	ESL for Work: Job Searches		2.5	-		
	ESLA 1204	ESL for Work: U.S. Workpl		2.5			
		edits combined from electives of	•	2.3			
		lathematic, Natural Sciences,		ences			
	and/or Other I	Electives.		1			
	Total Hours			160			
		is designed to prepare the adul				Carey,	This is a revision
Preparation		neral Education Development this program, the student will				Jennifer	updating the hours of the GED courses
		ompetency requirement. Acqu					to 72 and including
	will lead to improved employability and the skills mastered will apply to entry-						an additional
	level college p						elective (ABED
	Required Cou	ırses			_		102) to the program.
	A DED 405 CE	ED/II:CET. M-4	Hours		-		
	-	ED/HiSET: Mathematics	72 72		-		
		ED/HiSET: Reading ED/HiSET: Science	72		-		
		ED/HISET: Science ED/HiSET: Social Studies	72		1		
	ABED 408 GE	ED/HISET: Social Studies ED/HISET: Language Arts			-		
	ABED 409 and	d Writing	72				
	Elective Cour	-			1		
			Hours		-		
	ABED 102 Su	pervised Tutoring	36		1		
		OCE Learning Center	36		1		
					1		
	ABED 106 Be	teracy and Basic Skills ginning	36				
	ARED 107 Lit	teracy & Basic Skills	36				
	Total Hours		396]		
L	1				-1	- E	ı