



Starfish Early Alert

Snapshot
of some
tools to
support
faculty

Concerning Behavior
Report

Student Incident Code of
Conduct form

Early Alert through
Starfish

What is Starfish?

- Guided Pathways tool that is being used across the state and in our district to help retain students and keep them on track with their goals. It is a tool that can be used from onboarding through student completion.

Benefits for Starfish Progress Surveys

- Provides an opportunity to refer a student to support, even if you don't know who student needs to be referred to
- Information is housed in one system
 - Instructional faculty will be able to see if a flag is resolved and the student received follow up
 - Counselors or support staff with access to this system will also be able to see if a student has a pattern of alerts
- Minimal training required to access system



Progress Survey (early alert) dates

- Progress surveys will open on September 27 and be available until the end of the semester.

From studentsuccess@noce.edu

Reply To studentsuccess@noce.edu

BCC

Subject [Starfish] 3rd Week Survey on 5/1/2014 9:00 AM PDT

Dear Don,

This semester, all faculty will have the opportunity to use Starfish as a tool to help connect students to resources and increase engagement. Starfish allows us to make the process of reporting on the academic progress of our students as easy and efficient as possible. Through a Progress Survey you will have a quick way to inform us of your students' progress in class.

To access the Progress Survey for your course(s) please [click here](#).

1. Once you reach the survey grid, simply check the box next to the particular student's name for whom you would like to report progress. You will have options to add comments.
2. Click Submit. If you don't have any progress to report, it is important that you click Submit, so we know you reviewed the survey. You will receive a confirmation email.
3. Items you raise will be addressed by the appropriate individuals from our institution.

You have 4 surveys which need to be completed.

Outstanding Surveys:

- Survey 0 - General Biology I (BIOL101-001-FA2014)
- Survey 1 - General Biology I (BIOL101-002-FA2014)
- Survey 2 - General Biology II (BIOL102-001-FA2014)
- Survey 3 - General Biology II (BIOL102-002-FA2014)

Close

My Students

Tracking

Attendance






Progress Surveys

click the radio buttons for the appropriate items for each student

Search

Name

Go

Name	No Feedback	Academic Performance Concern ⓘ	Attendance Concern ⓘ	Financial Aid Referral ⓘ	Follow Up with Professor ⓘ	Good job on your assignment. ⓘ
Test8555						
 Maldonado, Johnny Test4437		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<p>• Academic Performance Concern</p> <p>Student's current grade:</p> <p>Here are some specific instructions for you to improve your performance in this class:</p>						
<p>• Follow Up with Professor</p> <p>Please follow-up with your professor regarding your status with items for the course in general.</p>						
 Perry, Henry Test1658		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Rivera, Eddie Test7738		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
 Rodriguez, Dulce Test...		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Referral to a counselor

- When to raise this flag:
 - To discuss educational and career planning
 - Discuss academic and career goals
 - Develop/update Student Educational Plan (CTE, ESL, and Basic Skills Programs)
 - NOCE Instructional Programs
 - Transition to credit or workforce
 - To connect students to NOCE resources
 - Learning Centers
 - Food Pantry
 - Book Award and Scholarships
 - Career Skills and Resource Lab
 - Pathways of Hope Service Navigation (housing)
 - Programs
 - Undocumented student programs (Grads to Be)
 - Rising Scholars Program
 - To connect students to community resources
 - 211
 - Mental health and wellness resources




From studentsuccess@fullcoll.edu
Reply To studentsuccess@noce.edu
BCC
Subject [Starfish] NOCE has support for you

Dear Rachel ,


I hope you are well. I wanted to connect you to NOCE's academic counselors who can help you with your educational goals and refer you to NOCE and community resources. Someone from the Counseling Office will be reaching out to provide more information and discuss scheduling an appointment. If you already know your availability, you can contact the Counseling and Student Services department at 714.808.4682 or by email at counseling@noce.edu. You will need your student ID number in order to schedule an appointment.

Sincerely,

Don Maitz



Kudo/Keep
up the good
work

- 
- **NOCE Keep Up the Good Work:**
 - Use this kudo to recognize students who are doing well in class



From studentsuccess@fullcoll.edu

Reply To studentsuccess@noce.edu

BCC

Subject [Starfish] Keep up the good work from Professor Don Maitz


Hi Rachel ,

You are off to a great start, keep up the good work. Continuing these good habits will help you have a successful semester!

Has maintained a 98% in the class.

Sincerely,

Don Maitz



After the progress survey

- For any students who were referred to Counseling, referral will be “closed” in Starfish if the student meets with a counselor or cannot be reached.
- Opportunity to share feedback about what worked, what else you would like to see, and next steps.

What to tell students about Starfish

- NOCE will be using a new system to help students in their success. This tool, called Starfish Early Alert, is a communication tool between students, faculty, and campus support services. Throughout the term, you may receive emails in your email account from studentsuccess@noce.edu. These emails are intended to help you be successful in your NOCE courses. Please open the emails and follow the recommendations. Additionally, to make sure you are receiving the support you need, your instructor may refer you to our Counseling department for information about NOCE and community resources.



Contact Deb Perkins (dperkins@noce.edu)

Questions?