



GUIDED PATHWAYS ESSENTIAL PRACTICES: SCALE OF ADOPTION SELF-ASSESSMENT CALIFORNIA COMMUNITY COLLEGES' ASSESSMENT OF PROGRESS IN THE IMPLEMENTING OF GUIDED PATHWAYS

Revised February 2019, November 2019

Institution Name: North Orange Continuing Education Date: April 2022

Key:

Scale of Adoption	Definition		
Not occurring	College is currently not following, or planning to follow, this practice		
Not systematic	Practice is incomplete, inconsistent, informal, and/or optional		
Planning to scale	College has made plans to implement the practice at scale and has started to put these plans in		
	place		
Scaling in progress	Implementation of the practice is in progress for all students		
At scale	Practice is implemented at scale—that is, for all students in all programs of study		

Scale of Adoption at Our College

Progress to Date Implementing Practice

(If Scaling in Progress or At Scale, please indicate which term (e.g., fall 2015) the college first reached this point)

Next Steps Toward Implementing Practice at Scale & Timeline

We are interested in how colleges connect equity efforts to their pathways work, planning, and discussions. The guiding questions in each of the four areas can help colleges consider how equity intersects with specific pathways practices. As themes, ideas, or areas for future work emerge during your discussion, please note the ways in which equity issues connect with guided pathways implementation in "Progress to Date" and "Next Steps".

Equity Considerations in Area 1:

- Are the college's website and program pages easy to navigate and understand for students and families without prior experience with higher education?
- How could the college ensure that access to and use of this information is equitable for students who have been historically underrepresented and/or underserved in higher education (e.g., racial/ethnic minority students, lower-income students, first-generation students, students with disabilities, indigenous students, formerly incarcerated students, veterans, undocumented students, etc.)?
- How are financial costs, potential debt, and economic benefits of program completion (including paths to program-relevant regional employment, projected earnings, and transfer outcomes) made clear for prospective students? Do program websites clarify differences in earnings potential between related certificates and degrees and across levels of educational attainment?

1. MAPPING PATHWAYS TO STUDENT END GOALS

a. Programs are organized and marketed in broad career-focused academic and communities or "meta-majors". (Note: This practice was added to the SOAA in February 2019)

Place an X next to one:

Not occurring
Not systematic
Planning to scale
Scaling in progress

Scanng in progress

At scale

Progress to date: (2,500 character)

- 1) An NOCE Career Interest Workgroup identified program clusters (metamajors) to further facilitate career exploration. Career Interest clusters have been shared as part of Strategic Planning conversations and department meetings.
- 2) NOCE's new website launched in September 2020 and features a program/goal finder, a guided pathways tool where community members can funnel information on the site based on their interests/goals, who they are, or where they want to take classes. The new site has a robust search and translation features. Webpages include recommendations for other related programs to direct students to broad career-focused academic programs.

Next steps: (1,000 character)
1) Efforts are underway to visually

- align NOCE programs to the five career interest clusters to clarify pathways to program completion, employment, and degree programs. This will be incorporated into existing NOCE web pages focused on transition and careers.
- 2) Create greater awareness among faculty, staff, and students on the NOCE website features and program information available, such as the *What is your goal?* on the CTE page. Ensure information is accessible and easily available to students underrepresented and underserved in higher education.

Care Aide (CTE) and ESL for Workforce Preparation, Advanced in one semester. During fall 2021, an additional Career Pathways program, Business Information Worker 1 was added. Not occurring Not systematic Planning to scale Scaling in progress At scale 2) Career Launch Academy was purchased to assist students with preparing and obtaining internships. NOCE Career Connect launched in spring 2021 and provides information about job opportunities as well as access to LinkedIn Learning. During fall 2021, the Career Resource Center became the Career Skills and Resource Lab, an instructional lab where students can work on improving computer skills, soft skills, and/or employability skills. 3) To meet AB 705 requirements, the Basic Skills Program began offering lecture-based math courses at Cypress College. In collaboration with Cypress and Fullerton Colleges, NOCE built six 2) Continue to promote virtual and iperson workshops, career resource support, and instructional support offered through the Career Skills an Resource Lab. 3) Expand noncredit pre-collegiate basic skills offerings, develop new CTE certificates to meet current lab market demands, and create additional Laboration works on support, and instructional support offered through the Career Skills an Resource Lab. 3) Expand noncredit pre-collegiate basic skills offerings, develop new CTE certificates to meet current lab market demands, and create additional transition approach in the part of the part of the course of ferings. 4) Increase and improve articulation agreements with Cypress Colleges to deliver transition to coll course offerings. ESL Transition worksproup has been formed to increase awareness about credit ESI course offerings and support transit to credit. The Transition to College course (HESS300) will resume in	b. Every program is well designed to guide and prepare students to enter employment and further education in fields of importance to the college's service area.	one: Not occurring Not systematic Planning to scale Scaling in progress	Workforce Preparation, Advanced in one semester. During fall 2021, an additional Career Pathways program, Business Information Worker 1 was added. 2) Career Launch Academy was purchased to assist students with preparing and obtaining internships. NOCE Career Connect launched in spring 2021 and provides information about job opportunities as well as access to LinkedIn Learning. During fall 2021, the Career Resource Center became the Career Skills and Resource Lab, an instructional lab where students can work on improving computer skills, soft skills, and/or employability skills. 3) To meet AB 705 requirements, the Basic Skills Program began offering lecture-based math courses at Cypress College. In collaboration with Cypress and Fullerton Colleges, NOCE built six	support, and instructional support offered through the Career Skills and Resource Lab. 3) Expand noncredit pre-collegiate basic skills offerings, develop new CTE certificates to meet current labor market demands, and create additional I-BEST programs to match current NOCE CTE offerings. 4) Increase and improve articulation agreements with Cypress College and Fullerton College through curriculum development and alignment of course as well as partnering with sister colleges to deliver transition to college course offerings. ESL Transition workgroup has been formed to increase awareness about credit ESL course offerings and support transitio to credit. The Transition to College
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offering four College Prep Math courses and one College Prep English course. NOCE College Prep English and Math courses are open to students in all programs and are currently being offered fully online. In addition, NOCE has been State approved to offer Math Skills 1, 2, & 3 CDCP programs. ESL Academic Success program bridges ESL students with college programs to be successful in this academic setting.

4) CTE and ESL are working closely with student services to guide students in their exploration of further education and career opportunities. For example, CTE and ESL students participate in Fullerton and Cypress College tours through the ACCT program. ESL Academic Success courses prepare students to transition to college or university, and ESL workforce preparation certificates prepare students for careers. There has been ongoing work between noncredit and credit ESL faculty to align credit and noncredit classes, ensure a smooth transition, and allow students to transition without taking a placement exam. The Grads to Be program provides support for education and employment options for undocumented students.

5) DSS programs are designed to guide and prepare students for employment and transitioning to other educational goals (noncredit CTE, credit instruction) including: DSS classes, Workability III, between the high school diploma program and NOCE's transition counselor.

Timeline for implementing next steps:

- 1) Spring 2022
- 2) Ongoing
- 3) Fall 2022
- 4) Spring 2022

		College to Career, Mobility, ARISE Lab, CAEP Job Development and Workforce, Equity Coaching, Transition Training, etc. 6) Career training for older adults provided through the Emeritus Program by LEAP includes individual goal setting and technology skills for re- careering adults. Term, if at scale or scaling: Fall 2018	
c. Detailed information is provided on the college's website on the employment and further education opportunities targeted by each program.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) 1) Regional SWP marketing project included NOCE CTE in the Future Built campaign consisting of a publication View Book and a website mapping CTE offerings of all community colleges in OC plus NOCE. The revised NOCE website includes pages for career resources, including Career Coach, and transition to college. Information for each CTE certificate includes salary and projected job growth on the website and the program guide. Term, if at scale or scaling: Fall 2020	Next steps: (1,000 character) 1) Continue to refine communication about NOCE offerings to students, including mapping to colleges. Career Skills and Resource Lab and Counseling and Student Services department workshops are available to students throughout the semester and are currently offered virtually and inperson. Continue making workshops accessible and available on the website. The online CTE Mapping project will create online maps for pathways and programs. These maps will include links to services and resources as well as short videos to better connect students and create awareness about processes. Timeline for implementing next steps: 1) Spring 2022

d. Programs are clearly mapped out for students. Students know which courses they should take and in what sequence. Courses critical for success in each program and other key progress milestones are clearly identified. All this information is easily accessible on the college's website.

Place an X next to

one:

Not occurring
Not systematic
Planning to scale
Scaling in progress
At scale

Progress to date: (2,500 character)

1) Sequences of courses for NOCE certificates and HSDP are published in the NOCE catalog. In fall 2019, a new fully online format of the catalog became available on the website. The new catalog features interactive links with certificate requirements, certificate plan of study, and a list of courses for each certificate.

2) Counselors use DegreeWorks when developing educational plans to advise students. During fall 2020, work was done to input courses and certificates so that students and counselors can accurately see what classes need to be completed using DegreeWorks.

Term, if at scale or scaling:

Next steps: (1,000 character) 1) CTE Program Maps are being developed to provide a visual aid for students to see the courses needed to complete a certificate. ESL and High School Diploma Program also include visuals in the schedule of classes to show students the courses or number of credits needed for a certificate or program completion. Workshops are offered to provide students with program information, for example, CTE Welcome Workshops and ESL Career Pathways Information sessions. These workshops provide an overview of courses needed and student services at NOCE. The CTE Welcome Workshops include live workshops as well as information for instructors to add to their Canvas page. ESL orientations and in-class presentations provide students guidance on course offerings and certificates.

2) Previous catalog year program information will be input into DegreeWorks. Internal organizational structure and maintenance still needs to be discussed and formalized. The district-wide roll-out of the updated DegreeWorks platform was delayed and is now scheduled to be released in spring 2022. Districtwide training and a student marketing campaign will take place to encourage students to access DegreeWorks during spring 2022.

		D (2.500 I	Timeline for implementing next steps: 1) TBD 2) Spring 2022
e. Required math courses are appropriately aligned with the student's field of study (Note: This essential practice was moved from Area 2)	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) CTE, DSS, & HSDP math courses are properly aligned and contextualized with the requirements of the field. Additionally, students wishing to upgrade their basic math skills can access customized Math modules through Math direct instruction (when in-person instruction is available), NOCE Learning Centers, and the College Prep Basic Math curriculum. Term, if at scale or scaling: Fall 2019 College Prep Math Courses Fall 2015 Direct Instruction-Math workshops	Next steps: (1,000 character) Further work needs to be done in developing a fitting instructional model to assist NOCE CTE students with the mastery of Math skills required for their programs of study. There is exploration of additional Math opportunities along the CTE pathway. Timeline for implementing next steps: TBD

Scale of Adoption at Our College

Progress to Date Implementing Practice

(If Scaling in Progress or At Scale, please indicate which term (e.g., fall 2015) the college first reached this point)

Next Steps Toward Implementing Practice at Scale & Timeline

Equity Considerations in Area 2:

- Does the college assess whether historically underrepresented and high needs students are disproportionately enrolled in programs that lead to lower remuneration careers? Has the college considered how it can help underrepresented students raise their educational and career expectations while at the same time meeting their more immediate economic needs?
- For critical program courses, does the college disaggregate enrollment, pass rate, and subsequent success data by student characteristics? What strategies has the college used to improve overall student success in these courses?
- Does the college proactively partner with feeder high schools that serve predominantly underrepresented and high needs students to help students explore academic and career interests and develop viable plans for college? Are dual enrollment opportunities made available to high school students who are deemed "not yet college ready"? Is the college building bridges to high-opportunity college programs for students in adult basic skills programs?

2. HELPING STUDENTS CHOOSE AND ENTER A PROGRAM PATHWAY

 a. Every new student is helped to explore career/college options, choose a program of study, and develop a full-program plan as soon as possible.

Place an X next to one:

Not occurring
Not systematic
Planning to scale
Scaling in progress
At scale

Progress to date: (2,500 character) 1) Programs offering certificates of completion, like ESL, HSDP, DSS and CTE require at least an orientation and in most cases, educational planning. The HSDP requires new students to complete an educational plan at the start of their program and many CTE programs have created an assignment or course requirement for students to meet with a counselor. ESL students are also encouraged to meet with a counselor early in their program. DSS Counselors meet with each new student to conduct an intake interview that includes orientation, disability verification, identification of needed accommodations, development of educational and vocational goals. They collaborate closely with general counselors.

2) All NOCE students have access to the Career Skills and Resource Lab and the ACCT program. The Career Skills and Resource Lab offers a variety of career *Next steps:* (1,000 character)

1) Direct outreach to new or prospective students is taking place through newsletters, email or phone contact, and workshops. Before completing the CCCApply application, students complete a short interest form. After completing this form, students receive an email welcoming them and guiding them on the next steps to expect. Additional outreach is focused on students who complete the application but don't enroll to ensure students have the information they need to register, encourage students to complete an educational plan, and more fully explain programs of study and career opportunities. Beginning spring 2022, Starfish will be piloted to "flag" students who get stuck at any point in the onboarding process to get them connected with registration or counseling assistance.

NOCE will continue comprehensive marketing and outreach campaign to create greater awareness about NOCE

		exploration workshops and resources, including Career Coach which allows students to take a career assessment, browse careers, and see programs available at NOCE and the two credit colleges in our district. The ACCT Program provides opportunities for college and career transition exploration through workshops and college tours. Any students can also be referred to the Career Skills and Resource Lab for additional, targeted support.	programs within the community as well as conduct process audits to increase efficiency and response time to prospective students. 2) Expand access to career exploration through workshops and classes. Career Skills and Resource Lab and ACCT workshops are available in-person and virtually to increase accessibility to students. Explore revising and offering courses focused on career exploration and/or career exploration software.
		Term, if at scale or scaling: Fall 2018	Timeline for implementing next steps: 1) Spring 2022 2) Spring 2022
b. Special supports are provided to help academically underprepared students to succeed in the "gateway" courses for the college's major program areas.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) 1) Students with disabilities who enrolled in CTE courses receive tutoring and additional support from educational coaches. Education coaching varies based on student and their individual needs. DSS identifies and provides accommodations for students based on their area of disability and educational limitation. 2) All students are encouraged to use the ESL and Basic Skills Learning Centers. During fall 2021, the Business Computer Skills Lab and Career Resource Center were combined to offer an instructional lab where students can work on improving computer skills, soft skills, and/or employability skills. 3) Additional support for students includes I-BEST options for selected	Next steps: (1,000 character) 1) Institutionalize support programs such educational coaches. Explore creating a first-year experience support program to improve retention for students identified in the student equity plan. 2) With classes available both online and in-person, NOCE will continue offering students support services online and in-person. ESL modules have been developed to support students with online learning. The 2022-2024 Distance Education Plan includes an objective related to a DE Student orientation and support strategies for students to be successful in online classes.

		CTE gateway courses and IET for intermediate/advanced level ESL students. During fall 2021, an additional I-BEST/Career Pathways Program was added for Business Information Worker I. Term, if at scale or scaling: Fall 2018	3) Expand I-BEST offerings and IET pathways to cover all CTE certificates. Increase targeted outreach and marketing so ESL students are aware of the I-BEST offerings and support specifically for ELLs. Timeline for implementing next steps: 1) Fall 2022 2) Spring 2022 3) Ongoing
c. Special supports are provided to help academically underprepared students to succeed in the program-relevant "gateway" math courses by the end of their first year. (Note: This practice was added to the SOAA in February 2019)	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) In addition to repeatability of noncredit courses, Math direct instruction, academic support in the Learning Centers, and self-paced studies in HS labs help students meet math requirements. Students have access to one-on-one or group math tutoring and embedded counseling which includes career and educational planning. The College Prep Math program enables students to improve their math skills through offering Basic Math, Pre-Algebra, and Elementary Algebra courses. Students in this program may receive additional academic support and free tutoring service through the Basic Skills Learning Centers. The Basic Skills GED/HiSet Prep program's Math/Science lecture style classes provide the math readiness skills needed for students to succeed academically. Term, if at scale or scaling: Fall 2018	Next steps: (1,000 character) Offer additional sections of noncredit lecture-based math courses on credit campuses. NOCE is currently working with EASE Learning to develop online high school diploma program courses, including a math course, ABED 115. Timeline for implementing next steps: Fall 2022

d. Special supports are provided to help *Progress to date:* (2,500 character) *Next steps:* (1,000 character) academically underprepared students to Offer additional noncredit lecture-In addition to repeatability of noncredit succeed in the "gateway" English courses courses, English direct instruction at the based English courses on credit by the end of their first year. (Note: This Anaheim HS Lab, Learning Centers campuses. with embedded tutoring and self-paced practice was added to the SOAA in February 2019) studies in HS labs supports help academically underprepared students *Timeline for implementing next steps:* meet the language arts, reading and TBDwriting requirements. ESL Academic Success Program focuses on academic reading, writing, listening, and speaking for noncredit students, as well as embedding technology skill-building into the curriculum. These courses are designed for students wishing to Place an X next to transition to credit-bearing courses. one: Students can receive additional support Not occurring through the ESL lab and learning center. Not systematic The College Prep English program Planning to scale provides the reading and writing skills needed for students to succeed Scaling in progress academically. Students in this program At scale may receive additional academic support and free tutoring service through the Basic Skills Learning Centers. The Basic Skills GED/HiSet Prep program's English/Social Science lecture-style classes enable students to gain the literacy, reading, and writing skills needed to succeed in their coursework. Term, if at scale or scaling: Fall 2015 Direct Instruction--English

Workshops

Fall 2019 College Prep English Program

e. Intensive support is provided to help very poorly prepared students to succeed in college-level courses as soon as possible.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) Helping poorly prepared students to succeed in college-level courses is a major part of the mission of noncredit education. In addition to the direct instruction courses, students can utilize Learning Centers for math, English, and ESL. Students can also use the computer skills lab for computer-related assistance. Tutors, Instructional Assistants, and faculty are available to assist students in the Learning Centers with their academic needs on a one-on-one basis or in groups at no cost to students. Students with disabilities who enrolled in CTE courses received tutoring and additional support from educational coaches. During the pandemic, Learning Centers for ESL and Basic Skills were able to offer online options. Term, if at scale or scaling: Fall 2018	Next steps: (1,000 character) 1) Increase awareness of Learning Centers and promote them to all NOCE students. Basic Skills is currently piloting ConexEd for appointment scheduling for the in-person Learning Center and ESL continues to offer Zoom options as well as in-person. Access to tutoring and other student support services for DE students is also part of the DE Plan for 2022-2024. The Career Skills and Resource Lab is also available in-person and online to support career skills development. Timeline for implementing next steps: 1) Ongoing
f. The college works with high schools and other feeders to motivate and prepare students to enter college-level coursework in a program of study when they enroll in college.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) NOCE has been involved in long-term and extensive partnerships with all feeder HS districts in the following ways: offsite HS labs, ESL and parenting classes offered at K12 sites, transitional DSS counseling located at local high schools, NOCE Career Day for AUHSD students, DSS Life After High School events, and Anaheim Pledge night. CTE Career Day event is attended by HS students of the feeder K12 districts. Flyers for community	 Next steps: (1,000 character) 1) Continue with the development and promotion of the North Orange Promise pipeline for NOCE students and students from feeder HS districts wanting to enroll at NOCE. 2) Map a potential student pathway from the time students apply to the first week of class to identify students are not completing registration or enrollment steps. Conduct outreach to provide

service offerings, including college prep	support as well as work to improve
for high school students, are delivered	the process.
to all feeder K12 districts.	3) Develop a process for supporting students who concurrently enroll
During fall 2020, a new full-time	in NOCE High School and GED-
Transition counselor was hired to	Prep programs, and credit classes
support the transition into NOCE,	based on SB554 legislation.
within NOCE, and credit institutions.	Ç
Term, if at scale or scaling: Fall 2018	
	Timeline for implementing next steps:
	1) Ongoing
	2) Spring 2022
	3) Spring 2022

GUIDED PATHWAYS ESSENTIAL PRACTICES	Scale of Adoption at Our College	Progress to Date Implementing Practice (If Scaling in Progress or At Scale, please indicate which term (e.g., fall 2015) the college first reached this point)	Next Steps Toward Implementing Practice at Scale & Timeline
 their programs? How does the college ensure that underrepresent How does the college integrate academic and 	sented students are not dispro student support services into students' financial stability ne	e, and culturally relevant advising practices to better portionately directed away from competitive, limited pathways so that the support is unavoidable and thereds (e.g., nutrition, transportation, childcare, public	access programs? refore less stigmatized?
a. Advisors monitor which program every student is in and how far along the student is toward completing the program requirements.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) 1). OIRP tracks the number and percentage of students in ESL, CTE, and HSDP who have completed an SEP. DSS and HSDP are the only programs requiring educational (student success) plans for every student. 2) Students are required to complete a graduation check with a counselor to confirm completion of CDCP certificate programs. Instructors encourage students to meet with a counselor as they are nearing program completion. Students who are missing program requirements are advised on steps to completion. CTE counselors work with faculty to complete Grad Checks during class time and have expanded this offering to include the ESL Career Pathways Program classes in spring 2021 and fall 2021.	Next steps: (1,000 character) 1) Additional data collection and follow up needs to be completed to learn more about the students from each program who have not complete an SEP and increase in-reach to students about completing an SEP through visits to classes, labs, and Learning Centers. 2) Explore and implement the degree audit feature of DegreeWorks. The DegreeWorks update planned fo spring 2021 was delayed. As the update is implemented, work will be done to identify students from different programs. Identify ways for cohorts of students to complete graduation check forms during class time with a counselor or explore automating the process.

		Term, if at scale or scaling:	Timeline for implementing next steps: 1) Fall 2022 2) Spring 2022
b. Students can easily see how far they have come and what they need to do to complete their program.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) 1) Students have access to printed materials, such as CTE program guides with completion steps and the ESL flowchart with a sequence of classes and transitional points. 2) HSDP students can check their progress anytime when studying in the HS lab. 3) Students who have created an educational plan have access to their plan through DegreeWorks, which is available to all students in their student portal. Instructions are being made more widely available to guide students in accessing their plan. Term, if at scale or scaling:	Next steps: (1,000 character) 1) Use CTE Program Guides as a model for other CDCP certificate program. Create awareness about program guides and the completion steps among NOCE faculty, staff, and students to be able to promote these to students. 2 Explore easy and accessible ways for students to check their progress anytime and anywhere. In addition to promoting counseling appointments, provide training for support staff and faculty to support students in accessing their educational plan through DegreeWorks. Once the DegreeWorks update takes place, a marketing campaign for students to learn about DegreeWorks and encourage its use will be launched. Ensure that certificate information is updated in DegreeWorks to accurately create student educational plans. 3) Create opportunities for students to meet with a counselor to update their ed plan at various times throughout their programs. Timeline for implementing next steps: 1) Spring 2022 2) Spring 2022 3) Ongoing

c. Advisors and students are alerted when students are at risk of falling off their program plans and have policies and supports in place to intervene in ways that help students get back on track.

Place an X next to one:

Not occurring
Not systematic
Planning to scale
Scaling in progress
At scale

Progress to date: (2,500 character)

- 1) During fall 2021, the NOCE CARE Team, a Behavioral Intervention Team, was formed with representatives from Counseling and Student Services, DSS, Campus Safety, and the Vice President of Student Services. Team members were trained on the NABITA behavior intervention and threat assessment strategies and will begin to develop the structure for responding to students in crisis.
- 2) During summer 2021, a contract with Starfish Connect and Engage platform was finalized and an implementation team was created. This will serve as an early alert tool, beginning with a small pilot to create a success network of instructional faculty and counselors.
- 3) With the pandemic, a number of supports have been put in place to help students stay enrolled including emergency aid programs, drivethrough food distribution, a laptop loan program, drive-up Wi-Fi access, and a book award program.

Term, if at scale or scaling:

Next steps: (1,000 character)

- 1) The CARE Team will be trained on using the Maxient reporting system and develop an Incident Reporting form. The process for reporting incidents of concern will be formalized and publicized.
- 2) Starfish implementation team will complete training and build the foundation for a small pilot of Starfish Early Alert to begin spring 2022.
- 3) Pilot a program to provide hotspot licenses for students who do not have reliable internet access in order to help them stay enrolled and connected to their classes.

 Continue to refine and identify ongoing funding for Emergency Aid and Book Award programs.

Timeline for implementing next steps:

- 1) Spring 2022
- 2) Spring 2022
- 3) Spring 2022

d. Assistance is provided to students who are unlikely to be accepted into limited-access programs, such as nursing or culinary arts, to redirect them to another more viable path to credentials and a career	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) NA – noncredit programs are open access. Learning Centers faculty and staff assist students in all programs and direct them to available resources based on students' interests. Wait-listed classes are accommodated through community-based sites. Term, if at scale or scaling:	Next steps: (1,000 character) Timeline for implementing next steps:
e. The college schedules courses to ensure students can take the courses they need when they need them, can plan their lives around school from one term to the next, and can complete their programs in as short a time as possible.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) 1) Between spring 2020 and the end of fall 2021, over 180 faculty were certified to teach distance education courses. During the pandemic, almost 100% of classes were offered online so students could stay enrolled and on track to finish their program of study. 2) CTE creates annual plans for each CDCP to provide information to counselors and students to ensure the courses are offered for students to stay on track. Continue utilizing student feedback through CTE course request forms and ESL Career Pathways Interest Survey to inform scheduling decisions. 3) Students who take DSS classes meet with their counselors at least one time per year to map out their next year of courses (including pre-registration) and to review their long-term plan for graduation from the DSS classes.	Next steps: (1,000 character) 1) The Distance Education Advisory Committee will continue their work in the ongoing support and advancement of Distance Education at NOCE. The 2022-2024 plan is being developed to provide a strategic approach to increasing distance education instructional and support services. 2) In fall 2020, NOCCCD purchased College Scheduler. Once implemented, this software will allow students the ability to align personal schedules with course offerings, improving administrator ability to adjust seat counts or sections based on demand, and make it easier for students to navigate the registration process. 3) For highly specialized areas (e.g. Medical Assisting-Back Office, Pharmacy Technician-Lab, Electrical

Students who take inclusive classes (noncredit CTE, credit) meet with their DSS counselor every term to identify accommodations and to help make sure the student understands and can follow their educational plan. Term, if at scale or scaling:	Technology) expand adjunct faculty pool to be able assign additional sections or fill in as substitutes when needed. 4) Pilot CTE cohorts to move students through programs more quickly. Spring 2021 was the pilot cohort of students in the Personal Care Aide program. Students will complete all certificate requirements in one semester. During fall 2021, Business
	Information Worker 1 was also added as an option as part of the ESL Career Pathways Program. Timeline for implementing next steps: 1) Spring 2022 2) Fall 2022 3) Ongoing 4) Ongoing

 As faculty make curricular changes to bette changes that better support learning outco What opportunities exist for faculty or advi 	er align course assignments wi mes success for underreprese sors to critically examine their	Progress to Date Implementing Practice (If Scaling in Progress or At Scale, please indicate which term (e.g., fall 2015) the college first reached this point) in program-relevant active and experiential learning ith program learning outcomes, how does the collegented students (e.g., culturally responsive teaching or role in advancing equity-minded teaching and advancing affect student aspirations for a particular fie	ee support faculty to implement pedagogical)? vising practices at the college (e.g., critically
Is the college disaggregating program learn	ning outcomes data, program	retention and completion data, and other assessmong college staff, with students, and with the outs	ent measures by race, income, age, and gender
4. ENSURING THAT STUDENTS ARE LEARNING a. Program learning outcomes are aligned with the requirements for success in the further education and employment outcomes targeted by each program.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) The recentness of designing NOCE program learning outcomes (within the last two years) is one of the indicators that current PLOs are aligned with the requirements of success for each program. According to the design of the NOCE SLO assessment cycle, each program selects at least one PLO to be assessed every term. In August of 2019, NOCE contracted with eLumen to utilize the SLO portion of their software. The system provides information to support faculty and departments as they evaluate their classes and complete program review as well as allow the research department to utilize the information needed to analyze institutional effectiveness. Term, if at scale or scaling: Fall 2021	Next steps: (1,000 character) Follow up with departments to make sure faculty and departments are receiving the information needed to address the learning gaps and to complete program review. Timeline for implementing next steps: Summer 2022

b. Instruction across programs (especially in program introductory courses) engages students in active and applied learning, encouraging them to think critically, solve meaningful problems, and work and communicate effectively with others. (Note: This practice was added to the SOAA in February 2019)	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) When reviewing new and revised courses, NOCE Curriculum Committee ensures that course SLOs include critical thinking and applied learning. Using our new system, eLumen, the Course Learning Outcomes have been aligned with one or more program outcomes and then the program outcomes are aligned with the institutional outcomes. Term, if at scale or scaling:	Next steps: (1,000 character) Faculty are working on incorporating college and career readiness skills into course curricula. A workshop is being developed by the faculty who have completed the World of Work 21st Center Employability Skills. Timeline for implementing next steps: Ongoing
c. Students have ample opportunity to apply and deepen knowledge and skills through projects, internships, co-ops, clinical placements, group projects outside of class, service learning, study abroad and other experiential learning activities that program faculty intentionally embed into coursework.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) 1) NOCE faces barriers to being able to provide a similar work-basedlearning experience for our students due to systemic barriers in Title 5 that do not allow noncredit institutions to offer Internship and Job Shadowing courses for our students. CTE has worked to pursue other ways to help students create better links to industry. A few of the opportunities we have created include: offering Career Launch Academy, Workedwith Network Kinections to learn how to support students looking for these types of opportunities as well as learn how to work with employers to find those who offer paid internships; CTE has found and worked with several employers including the County of Orange to identify any paid internship opportunities that our students would qualify so we can share with the students; CTE has partnered with the	Next steps: (1,000 character) 1) Unfortunately, current state policies prevent noncredit from fully participating in the applied learning options. However, the regional SWP Work-Based Learning project will help with the exposure of noncredit students to experiential learning. 2) Expand capacity to provide work-based learning opportunities for students. Increase participation in Launch Your Career Academy to assist students with preparing and obtaining internships. Expand I-BEST offerings and targeted outreach/marketing to ELLs. Timeline for implementing next steps: 1) Ongoing 2) Ongoing

d. Faculty/programs assess whether students are mastering learning outcomes and building skills across each program, in both arts and sciences and career/technical programs.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) More work needs to be done in assessing program-level learning and transferring skills across programs. In winter 2020, a Program Review Taskforce was formed. This workgroup, a subgroup of the Institutional Effectiveness Committee, developed a program review template, timeline of	Next steps: (1,000 character) At the end of the Pilot Review Process an evaluation will be conducted to determine the effectiveness of the timeline, the templates, the data received, and participant involvement. Examine the departments that are not assessing students on a consistent or
		CEOLeadership Alliance and Alteryx to help students gain a career exploration experience at a top OC company with potential for future internships or employment while earning industry-valuedcertification in how to use data analytic. 2) The DSS Program provides job placement services and hold annual Community Conversations event promoting the employment of individuals with disabilities. 3) ESL students can deepen knowledge through workforce training with concurrent language development in context, through the ESL/CTE partnership in our I-BEST program. All NOCE students are encouraged to participate in Launch Your Career Academy, which began in fall 2020 and provides support and tool to increase self-confidence in networking, use career search resources, and interview skills. Term, if at scale or scaling:	

		completion, and review process for program review. The Program Review Taskforce provided the Program Review templates, timelines, handbook, and training in fall 2021 with a pilot Program Review and Planning during the fall 2021 semester (one instructional program, one student services department, and one administrative service department). Term, if at scale or scaling: Fall 2021	regular basis to determine steps to rectify the situation. • ESL-lack of regular assessments • HS-because students are not enrolled until completion of program they cannot be assessed properly • LEAP-lack of regular assessments. Review if another system will be used and if so, provide justification. Timeline for implementing next steps: Summer 2022/Fall 2022
e. Results of learning outcomes assessments are used to improve teaching and learning through program review, professional development, and other intentional campus efforts.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) NOCE implemented a program-level SLO assessment process and is working on full participation by all programs. A Program SLO Action Plan template has been finalized and will be utilized during the spring 2022 semester. Term, if at scale or scaling: Spring 2022	Next steps: (1,000 character) Re-evaluate the template to determine that it is providing the information needed and for ease of use. Timeline for implementing next steps: Summer 2022/Fall 2022
f. The college helps students document their learning for employers and universities through portfolios and other means beyond transcripts.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) CTE Career Skills and Resource Lab created and continues to offer New World of Work employability skills training. We have not continued digital badging at this time, due to a lack of student interest in gaining the badge as well as low employer understanding of the badges. CTE will continue to explore bringing them	Next steps: (1,000 character) Solidify, expand, and promote digital learning opportunities through New World of Work and LinkedIn Learning. Expand and promote Portfolium throughout NOCE. Timeline for implementing next steps: Ongoing

		back in the future. NOCE was originally only offering LinkedIn Learning to our Career Resource Center students. However, we have expanded and included it in our Virtual Career Skills and Resource Lab curriculum. Additionally, our Career Center Coordinator continues towork with faculty on ways they can use and incorporate the various LinkedIn Learning lessons in their classrooms. The Career Resource Center staff is also actively working on expanding student use of Portfolium (an eportfolio system) and providing workshops for students and faculty to build out their LinkedIn profiles and create a mini eportfolio there as well. Term, if at scale or scaling:	
g. The college assesses effectiveness of educational practice (e.g. using CCSSE or SENSE, etc.) and uses the results to create targeted professional development.	Place an X next to one: Not occurring Not systematic Planning to scale Scaling in progress At scale	Progress to date: (2,500 character) 1) Due to the pandemic and remote environment, professional development shifted entirely online. Professional development sessions were offered in a variety of formats including structured workshops; sharing of resources through recorded tutorials, resource guides, and handouts; and ProD Round Table for weekly opportunities to connect, share ideas and resources, and discuss the transition to a virtual environment. Information about webinars and other training opportunities are shared through a weekly NOCE meeting	Next steps: (1,000 character) 1) Continue to offer different methods of participation, including remote methods, to provide professional development. The ProD committee will continue to send out the Needs Assessment survey to gather feedback about what training is needed. In addition, the ProD chair and OIRP are designing and planning a Data Literacy professional development series. 2) Continue administering the campus climate survey and broadly sharing the results throughout NOCE.

update email. Stipends for adjunct faculty attendance at Flex activities has increased faculty participation threefold. More than half of the presenters for 2020- 2021 Flex events and First Friday events were adjunct faculty. ProD will continue topromote events to adjunct faculty as well as recruit ProD presenters from among theadjunct faculty pool.	Timeline for implementing next steps: 1) Ongoing, fall 2022 2) Ongoing
2) The Office of Institutional Research and Planning coordinates the administration of the campus climate survey, which allows students to share their experience in instructional and student service areas as well as the physical environment/safety. The Student Campus Survey and Employee Campus Survey were administered during fall 2020.	
Term, if at scale or scaling: Fall 2021	

Additional REQUIRED questions:

	Student Engagement and Support
STUDENT ENGAGEMENT	Guided Pathways legislation specifically asks for a report on progress in engaging students in the planning and implementation of the reforms. Your answers below will provide the Chancellor's Office a system-wide qualitative measure of this effort.
In what ways are you continually engaging students in the planning and implementation of Guided Pathways on your campus? (Minimum of one required)	Place an X next to one or more: Student survey(s) X Students serve on campus GP advisory committee(s) Student focus groups Other:
	Engagement Efforts - Details: (1,000 character) The NOCE Student Leadership Program is designed to develop student leadership skills, promote greater student engagement, and empower students to have an active role in the decision-making and planning process of our institution. Student leaders are assigned to various committees and work groups, including: President's Cabinet, Budget Committee, Institutional Effectiveness Committee, Student Equity and Achievement Program Workgroup, Community Relations Team/Marketing, Technology Committee, Accessibility Workgroup, and the newly formed Diversity, Equity, Inclusion, and Antiracism workgroup. In addition, NOCE student leaders are invited to participate in Districtwide advisory groups. Each student leader is coached and guided by a mentor from the NOCE administrative team and participates in NOCE and District-sponsored conferences, events, and meetings throughout the year.
COURSE ALIGNMENT	How is the college exploring alignment of course offerings with student education plans? (To help answer this question, consider the college's answers to the following self-assessment questions 1.D., 2.A., 3.B., and 3.E.) Course Alignment - Details: (1,000 character) We do not currently have systems in place to align course offerings with student educational plans. A degree audit component of DegreeWorks is being explored but has not been
	implemented. We will also be working to create a systematic method of communicating between the Counseling department and the CTE department to more accurately track student course requests.